

# Terms of sales

## 1. PREAMBLE

The terms of sales are intended to define the rights and obligations of Un Coin d'Ambre, 193 Sciejowice, 32-060 Liszki, Poland, NIP:9442262285 - REGON:382063310 (hereinafter "Un Coin d'Ambre"), and any consumer natural person visiting or making a purchase via our website (hereinafter "the Customer").

Un Coin d'Ambre is a subsidiary of PolskaMarket.

## 2. OBJECT

The website Un Coin d'Ambre allows the Customer to order online products of the brand (hereinafter "theProduct (s)") according to the general conditions mentioned below.

Any order placed with Un Coin d'Ambre implies the unconditional acceptance by the Customer of these conditions. These terms and conditions may be modified at any time without notice by Un Coin d'Ambre. The conditions applicable to the customer are the one being in force on the date of the order by him/her

## 3. PRODUCTS AND COMPLIANCE

The elements such as photographs, texts, graphics as well as all information and features illustrating and / or accompanying the Products are as accurate as possible but can not ensure a perfect similarity with the product. There may be slight differences from the presentation photos.

## 4. CUSTOMER OBLIGATIONS

The Customer declares to be at least 18 years old and to have the legal capacity or to hold a parental authorization allowing him to place an order on the website.

Before finalizing the order, the Customer must create a user account. This account will enable him to make his purchases and to follow the progress of his orders.

The Customer must fill out a form, including the following information: title, surname, first name, complete delivery address, e-mail, phone number and password. This is necessary for the order to be registered and shipped.

The Customer is responsible for the consequences arising from the transmission of false or inaccurate information or illegal information. In case of error on his/her part, the Customer may change his/her contact information by sending an email to [contact@uncoindambre.com](mailto:contact@uncoindambre.com). Once the order sent, the information on the package cannot be modified anymore.

## 4. ORDER

The order terms are as follows:

**Step 1:** Information from the customer card: When the Customer place a first order on the website, he/she must complete an information sheet. The information that are asked for is the one needed to prepare the invoice and to deliver the order to the Customer's home.

**Step 2:** Select a product (s) from the basket: the Customer select the product (s) to put in the basket by a simple "click". After selection, the price of the products is displayed in the basket.  
**Step 3:** Registration and validation of the order: After selecting the product (s), the summary of the contents of the shopping is displayed. After having read and accepted these General Sales Terms, the Customer confirm his/her order by clicking on the "Order" button (or validate).

Any order will be validated only after acceptance of the payment.

Un Coin d'Ambre reserves the right to cancel or refuse an order in case of dispute with the Customer on a previous order.

If, despite our vigilance, the products are unavailable, Un Coin d'Ambre will inform the Customer by email as soon as possible. The Customer may then either cancel the order and be reimbursed, if necessary, the sums already paid; or may choose one or more products of a similar value.

The temporary unavailability can not, in any way, engage the responsibility of Un Coin d'Ambre, and can not open any right to compensation or damages in favor of the Customer.

## 5. PRICE

The prices displayed on the website are indicated in euros including VAT (French VAT);

Prices can be changed at any time, without notice and especially in case of change of tax or economic data. Items will be billed based on the rates in effect at the time of registration of the order.

## 6. PAYMENT

Payment for purchases is made at the customer's choice:

- by credit card (via Paypal): Visa, MasterCard, Carte Bleue,
- by Paypal account,
- Wire Transfer.

For any transaction, the Customer will indicate the number on the front of his/her card, the expiry date of his/her card and the cryptogram on the back of his/her card (last three digits). The communication by the Customer of his credit card number is the authorization for Un Coin d'Ambre to debit his account for the amount of his order.

The package is sent after the payment.

Confidential data (card number, expiry date, visual cryptogram ...) are transmitted encrypted directly on the bank's server and are not transmitted at any time on the server of our company.

The full payment must be made when ordering. In any case, the sums paid can not be considered as a deposit or installments.

No sending in cash-on-delivery will be accepted, whatever the reason. Un Coin d'Ambre retains ownership of the item until full payment of the price by the Customer.

## 7. DELIVERY

Un Coin d'Ambre delivers its products in all countries of the European Union and can, on request, deliver in any country subject to possibilities.

Packages will be prepared and shipped within 48 hours / 72 hours after confirmation of the order (excluding weekends and holidays), subject to validation of payment.

As soon as the shipment is made, the Customer is systematically notified by mail. If a delay occurs in the shipment, the Customer is also notified by email.

We can not be considered as responsible, nor failing for any delay or non-performance following the occurrence of a case of absolute necessity.

The products are shipped to the delivery address indicated by the Customer when ordering. Delivery can not be made to hotels or postboxes. The Customer must ensure that he has provided accurate and complete information regarding the delivery address (such as, inter alia: street number, building number, staircase number, access codes, names and / or numbers of intercom, etc.).

In the event of damaged packages (already opened, missing products ...), the Customer agrees to notify the carrier and Un Coin d'Ambre, by all means, all reserves within 10 days of receipt of the product.

## 8. EXCHANGES AND RETURNS OF PRODUCT (S)

### RIGHT TO RETRACT

Within fourteen days of receiving the order, the Customer may request the return or exchange of the Product (s).

The customer must then return the entire order at his/her own expense and will be refunded the amount of his order and the initial delivery costs. The refund amount is the amount of the item.

The Customer must return the Product (s) at his/her own expense except in the case where he has received a product presenting a manufacturing defect or not corresponding to the Customer's initial order.

If the Customer does not comply with these conditions, including return or exchange conditions, Un Coin D'Ambre will not be able to refund the Products concerned.

## 9. INTELLECTUAL PROPERTY

Under no circumstances is the Customer allowed to download or modify all or part of the Website and in particular its content (products listed, descriptions, images, videos ...).

This Site or any part of this Site must not be reproduced, copied, sold or exploited for commercial reasons without the express written permission.

The Customer is therefore required to respect the intellectual property rights and may not use the brands appearing on the Site and the Products if any, or file trademark that would prejudice the owner of the rights, unless contractual provision to the contrary.

The same is true for any other intellectual property right.

## 10. PERSONAL DATA

Un Coin d'Ambre undertakes to use the confidential information of Customers only in the context of the exploitation of its website.

For the smooth running of the order, the personal data collected will be subject to computer processing, the Customer acknowledges having knowledge.

The data recorded on the site Un Coin d'Ambre are exclusively intended for Un Coin d'Ambre or its contractual partners (involved in the execution of the order). The Customer has the right to access and correct data concerning him. For this, the user who wishes it can make the request by e-mail to the following address:  
[contact@uncoindambre.com](mailto:contact@uncoindambre.com)

### **Contact**

Un Coin d'Ambre by Polskamarket  
P. Stefanski  
193 Sciejowice  
32-060 Liszki  
Poland

Tel: 0048 739 409 961  
Mail: [contact@uncoindambre.com](mailto:contact@uncoindambre.com)

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